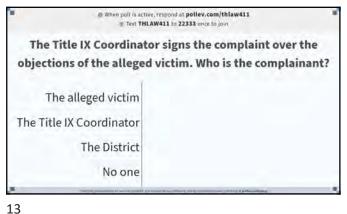
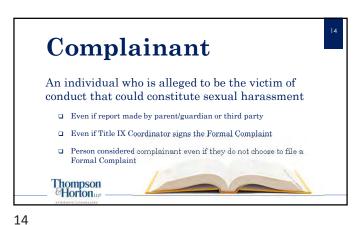


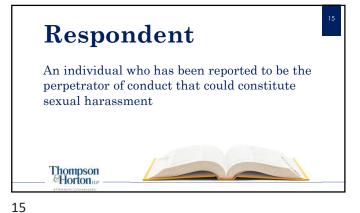
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Title IX Personnel Title IX Coordinator Decisionmaker Informal Resolution Facilitator Investigator Thompson Horton 11









**Initial Grievance Process Steps** Contact Complainant (Intake) Step 1: Supportive Measures Meeting With Complainant Step 2: Consider Emergency Removal / Administrative Leave for Respondent If Complainant files a Formal Complaint or Title IX Coordinator signs a Formal Complaint Step 3: Notice of Allegations Step 4: Consider Dismissal Informal Resolution (in appropriate cases) Thompson Horton

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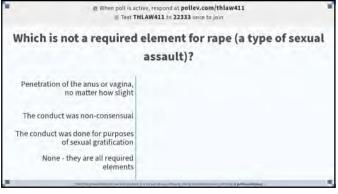
Investigator Tip

► The Notice of Allegations is your "roadmap" to your investigation

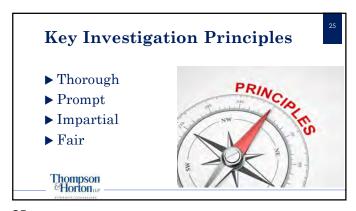
► Make sure you understand the allegations and the elements necessary to prove them

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21 22

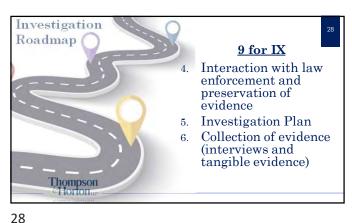




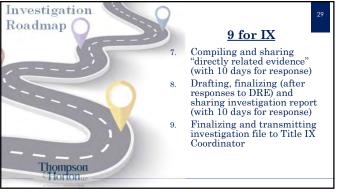


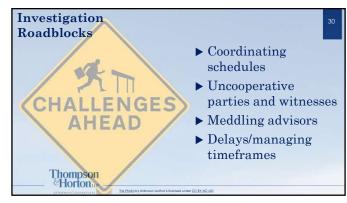






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# 1. Familiarization with the file

- ▶ Review all material provided by the Title IX Coordinator
- ▶ Create a checklist to ensure all steps are met and to document compliance
  - > T&H Guidebook Checklist B Title IX **Investigation Checklist**

Thompson Horton

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# **Case Study**

On August 22, 2022, Francis F. requested to speak with me after class about a friend in the class. Francis reported that this friend had been touched in the genital area without consent during a social event on campus. Francis did not initially name the student, but eventually told me it was Carson C., another student in my class

Professor Peterson Handwritten Statement August  $22,\,2022$ 

Thompson Horton

From: Carson Complainant Title IX Coordinator

Subject: Complaint

Date: Thursday, August 25, 2022 7:18:28 PM

I know that Francis F. spoke to our professor about what happened to me on campus. I didn't want to tell anyone, but now that it's out, I do think it's important that something be done. I also need you to know that the person who did this to me also has made numerous horrible statements to me, all sexual in nature. Please let me know what you will be doing to deal with this

Thompson Horton

33 34

### **Our Case: More Facts**

- $\blacktriangleright$  A formal complaint was filed on August 25, 2022 by CP
- ► Supportive measures are in place
- The Title IX Coordinator determined that, if true, the alleged conduct could be "fondling," a type of sexual assault, and severe, pervasive, and objectively offensive "sexual harassment"
- A notice of allegations was sent on August 30, 2022

Thompson Horton

**NOA:** Allegations

It is alleged that on or around [dates]:

- 1. Robin Respondent (the "Respondent") touched Carson Complainant's (the "Complainant's") genitals over the clothing without consent, and
- The Respondent repeatedly made sexbased comments to the Complainant.

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# **Our Case: Allegations**

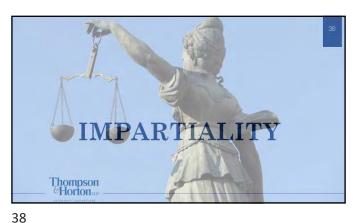
The alleged conduct, if true, could be sexual harassment in an education program or activity of a recipient of federal funding and against a person in the United States. Specifically:

- Touching the private body parts of another without consent and for purposes of sexual gratification is "fondling," which is a type of sexual assault under Title IX, and
- Unwelcome sex-based conduct that is so severe, pervasive, and objectively offensive that it effectively denies equal access to the educational institution's educational program or activity is "sexual harassment" prohibited

  Thompon Title IX.

  Horton

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# 2. Verification of impartiality

Any individual designated as an Investigator may not have a conflict of interest or bias for or against complainants or respondents generally or an individual complainant or respondent

34 C.F.R. § 106.45(b)(1)(iii)

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# An impartial investigator ...

- ▶ Is unbiased
- ▶ Has no conflict of interest
- ▶ Does not prejudge
- ▶ Is well trained

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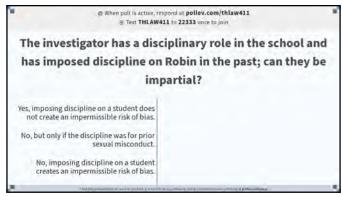
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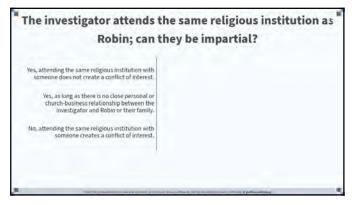


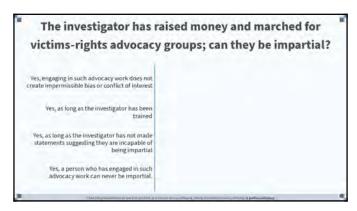
# **Impartial Approach**

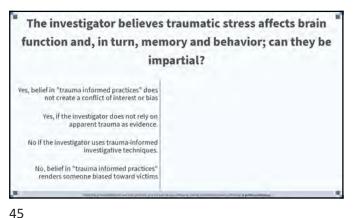
- ▶ The preamble to the 2020 Title IX rules call for educational institutions to use an objective, "common sense approach" to evaluating whether bias, conflict of interest, or prejudgment exists
- ▶ Remember that "objective" means whether a reasonable person would believe partiality exists
- The preamble says not to apply "generalizations" that might unreasonably conclude partiality exists

Thompson Horton









**Impartiality Tips** 

- Be open with the Title IX Coordinator or their designee about any concerns—better to report something that turns out to be nothing than to ignore something that turns out to be a big deal
- When in doubt, disclose any concerns to the parties and get their agreement to allow you to continue in the role (with Title IX Coordinator)
- Show your work! The best way to avoid a claim of bias, conflict of interest, or prejudgment is to methodically work your case and write a solid report

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3. Introduction to parties

- Not required, but best practice
- Benefits:
  - Notice to the parties of the "rules" for the investigation
  - Notice to the parties that there may be periods where they do not hear from you, and how they can contact

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### **Introduction to Parties**



- ► T&H Guidebook Document 28 Investigator Introduction to Party
- ► Send to parties, parents/guardians of minor parties, and advisors, if any

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# 4. Interaction with law enforcement

- ► Law enforcement is often involved when reported conduct is criminal in nature
- Child protective services may also be involved/investigating where abuse or neglect is suspected

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### Our Case: The Police



- Carson files a police report regarding the alleged fondling
- > Officer Ogletree contacts you upon finding out that you are investigating and is quite angry that you are "screwing up their investigation"
- > The Officer says the educational institution must turn over the investigation to the police and stop "meddling" in police business

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# Yes, the school should not be involved in investigating such serious crimes when the police are involved Yes, but only for as long as is necessary for law enforcement to decide whether to prosecute Yes, but only for as long as is necessary for law enforcement to gather initial facts No, the school cannot delay at all for a law enforcement request

The Police are the Beginning, Not the End

"[A] law enforcement investigation does not relieve the school of its independent Title IX obligation to investigate the conduct."

"Police investigations may be useful for fact-gathering; but because the standards for criminal investigations are different, police investigations or reports are not determinative of whether sexual harassment or violence violates Title IX. Conduct may constitute unlawful sexual harassment under Title IX even if the police do not have sufficient evidence of a criminal violation."



# **Delay for Concurrent Law Enforcement Investigation**



- An educational institution must conduct its Title IX investigation in a "reasonably prompt" manner but may temporarily delay the investigation for good cause, which may include concurrent law enforcement activity
- No long or indefinite delay or extension of timeframes, regardless of whether a concurrent law enforcement investigation is still pending

# **Notice of Delay**

- A Title IX team member must send written notice to both parties regarding the delay or extension and the reason(s) for the delay or extension
- ▶ Concurrent law enforcement activity is not good cause to delay sending the written notice of allegations of delay to the complainant or respondent
- T&H Guidebook Document 23 Notice of Extension of Timeframes



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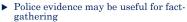


@ When poll is active, respond at pollev.com/thlaw411 The police decided not to prosecute Robin because it's a "they said, they said" case. How does it impact your investigation? You can rely on the police's finding to dismiss the complaint You can rely on the factual information gathered by the police, but not their finding You cannot rely at all on any information from the police

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### Police Results as Evidence?



- But the standards for and purposes of criminal investigations are different from educational institution investigations
- Police investigations or reports are not determinative of whether sexual harassment or violence violates Title IX

OCR 2011 DCL and 2020 TITLE IX REGS Thompson Horton



When the Police Call

- Document everything!
- > Ask police to put request for delay in writing
- Reduce verbal (e.g., telephone) conversations in writing
- Best practice is to respond with summary/"If my summary is incorrect please let me know by [date] or I will assume it is correct."
- Explain in writing the educational institution's obligation to conduct its own Title IX investigation and ask for notification when you can begin your investigation
- Follow up, then follow up again, then again

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# 5. Investigation Plan

- What questions need to be answered for a thorough and impartial investigation?
- Who should you interview and what evidence should you collect to allow the decision-maker to answer those questions?
- In what order should you collect evidence, including witness
- Prepare interview outlines

Thompson

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### Planning the Investigation

- What questions need to be answered for a thorough and impartial investigation?
  - What evidence do you need to collect?
- > Who should you interview?
- In what order will you conduct witness interviews?
- Think: What information do you need to obtain to allow the decisionmaker to answer the key questions and make a reliable determination



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### What Are the Questions?

- Think back to the Title IX definitions of "Title IX sexual harassment" "in an educational program or activity" and "against a person in the U.S.
- > Look at the allegations and consider what the elements for each claim are
- Consider information needed to craft a remedy if a violation is found

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# **Fondling**

- ▶ Was there touching of the private body parts of another?
- ▶ Was it without consent?
- ▶ Was it for purposes of sexual gratification?
- ▶ Was it in an "educational program or activity"
- ▶ Was it "against a person in the U.S."

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# **Hostile Environment**

Was there:

▶ Unwelcome conduct?

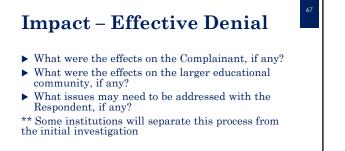
▶ Based on Sex?

Was it so:

- > Severe?
- > Pervasive? and
- > Objectively Offensive? Thompson Horton

That it would effectively deny equal access?

- Was it in an "educational program or activity'
- ▶ Was it "against a person in the U.S."



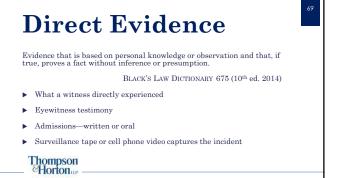
Types of Evidence

Direct Evidence
Circumstantial Evidence
Hearsay
Rumor / innuendo
(NOT evidence)

Thompson
Horlonum

Thompson Horton ILP

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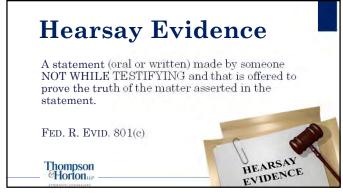
Circumstantial Evidence

Evidence based on inference and not on personal knowledge or observation ... all evidence that is not given by eyewitness testimony.

Black's Law Dictionary 674 (10th ed. 2014)

69 70

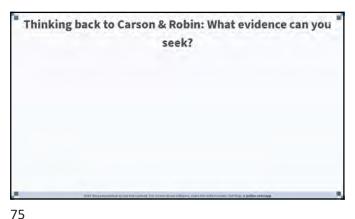






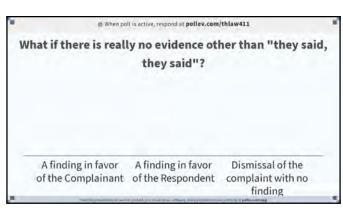
**Preserving Evidence** ▶ If there is evidence that could be at risk of loss, take steps to preserve evidence Contact law enforcement immediately if there is knowledge of illegal or illicit evidence Thompson Horton

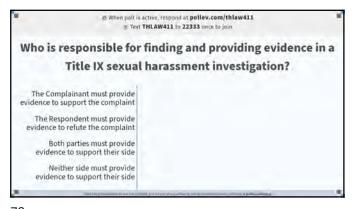
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### They-Said / They-Said No Other Witnesses Sexual harassment often occurs behind closed doors There are often no witnesses to the alleged harassment Many cases are going to involve the complainant making certain allegations, the responding denying them, with no other witness The fact that there are no witnesses to the alleged harassment does not mean it is automatically a "50/50" A thorough investigation and a complete summary of all relevant evidence can help a decisionmaker assess credibility and reach a reliable





### It's Your Job!

- ▶ The burden of proof and the burden of gathering evidence sufficient to reach a determination regarding responsibility rest on the educational institution, not the parties
- ▶ Off limits: medical treatment records without voluntary, written consent

Thompson Horton

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# **But if the Parties Want** to Share...

- ▶ Let them! Do not discourage parties from submitting evidence
- Give them the same opportunity to present evidence, suggest witnesses, recommend directions for your investigation
- If you decide not to pursue a suggested route, record your reasons and summarize in your report

Thompson Horton

81

### Interviews - Outline

- ▶ Prepare an interview outline for each witness
  - > Bullet points and lists can help you stay on track
  - > But they don't help with word choice
  - > Consider writing out (at least the most tricky)
- ▶ But you must always be flexible

Thompson Horton

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# **Interview Outline**

- Determine how you are going to establish rappor
- Focus on the allegations in the Formal Complaint and prepare questions to obtain a reliable chronology of events and all relevant information the witness has
- Identify "must ask" questions to elicit information related to Title IX sexual harassment definitions or to fill in gaps in chronology
- Identify evidence to discuss with witness

Good Preparation Is Key! Thompson Horton









### Writing Out Questions

▶ Tell me about your relationship with Robin/Carson.

- ▶ Would you say you were friends or more than friends?
- ▶ Did your relationship change at any time?
- ► How did it change?

Thompson Horton

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# Writing Out Questions

- ➤ Did you and Robin/Carson ever touch each other sexually?
- How frequently did that happen?
- Ok, let's talk about the first time it happened, who was present, where were you, how was the conduct initiated, what did you say/they say?
- ▶ Let's talk about the next time it happened... (etc.)

Thompson Horton

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### **Before Interviews**



- ▶ Decide how you will record information from the interviews
- ▶ Recordings may have to be shared (see later discussion of Directly Related Evidence)
- ► Consider having a note-taker attend

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# **Before Interviews**

Schools must provide the parties written notice of the date, time, location, participants, and purpose of all investigative interviews or other meetings with sufficient time to prepare

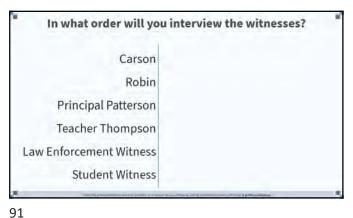


Thompson Horton

### **Before Interviews**

- ▶ Recommended to do the same for nonparty witnesses (not required)
- ▶ Use T&H Guidebook Document 30 Notice to Party of Investigative Interview or Other Meeting and Document 31 - Notice to Witness of Investigative Interview of Other Meeting

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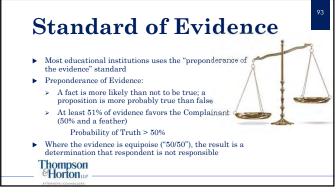


### Remember...

- ▶ Your job is not to weigh the evidence
- ▶ Keep in mind the standard of proof (preponderance of the evidence) in planning the investigation
- ▶ But you will not apply it directly

Thompson Horton

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**COLLECTION OF EVIDENCE** Thompson

93 94

# 6. Collection of **Evidence** ▶ Includes interviews and reviews of tangible evidence ▶ Remember that this is your burden – think creatively, broadly, and evenhandedly Thompson Horton

**Start of Interviews** ► Explain background information > Explain expectations for parents/guardians and advisors Use T&H Guidebook Document 34 – Party Interview Intro or T&H Guidebook Document 35 – Witness Interview Intro ▶ Take notes using memorandum of interview or finalize notes in a memo after > T&H Guidebook Document 33 - Memorandum of Interview Thompson Horton



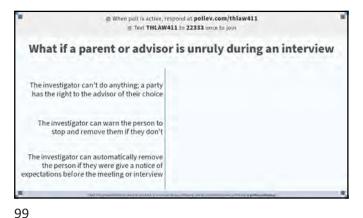
# Right to an Advisor

► Complainant and Respondent must be given the opportunity to select an advisor of their choice

- The advisor may be present for any meeting or interview during the investigation
- Advisor may inspect and review the evidence and report

Thompson Horton

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### **Advisor Expectations**

- ► The educational institution may establish reasonable restrictions regarding the extent to which the advisor may participate in the proceedings, but the restrictions must be equally applied to both parties
- Recommended to provide an advisor (and party/parent) expectations document early on in writing before the first interview or meeting
- Go over the expectations at the beginning of the first interview or meeting and secure confirmation of understanding
- Example is available in our Guidebook Document 3

Thompson Horton

100

### **During Interviews**

- ▶ Your goal is to obtain information, not
- ▶ Begin with open ended questions
- ▶ Probe more specifically if necessary

Thompson Horton

101

# **During Interviews**

- Do not use terms that suggest prejudgment or bias, like "victim" and "perpetrator"
- ▶ Do not use sex stereotypes
- Do not require one party to carry the burden of presenting or identifying evidence
- ▶ Do not be swayed in the evidence you collect and document by party status

Thompson Horton

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share information

# **Words Matter**

- ► Avoid suggesting belief or disbelief ("I'm so sorry this happened to you")
- ➤ You can be empathetic, though ("I can tell this is difficulty, would you like a break" or "I don't expect you to be able to tell me every detail")
- ► Avoid words that seem to blame a party ("Why didn't you report it")

Thompson Horton

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### Don't Ask...

Unless you have written consent:

- ▶ Medical records
- ▶ Privileged information
- ► Information about the Complainant's sexual predisposition or prior sexual behavior ("rape shield")

For consent, use T&H Guidebook Document 36 – Authorization to Use Otherwise Irrelevant Information

Thompson Horton

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### It's Not Relevant

▶ Medical Record Information: Cannot access, consider, disclose, or otherwise use a party's records that are made or maintained by a physician, psychiatrist, psychologist, or other recognized professional or paraprofessional acting in the professional's or paraprofessional's capacity, or assisting in that capacity, and which are made and maintained in connection with the provision of treatment to the party, unless the recipient obtains that party's voluntary, written consent to do so for a grievance process

> For a minor, consent of parent is required

Thompson Horton

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### It's Not Relevant

- ▶ Legally Privileged Information: No information protected by a legal privilege may be used during an investigation unless waived in writing by the person holding the privilege (party and, for a minor, their parent/guardian)
  - > Attorney-Client Privilege
  - Physician-Patient or Psychotherapist Patient Privilege records maintained in connection with the provision of the treatment of the party

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# It's Not Relevant

► Complainant Sexual History or Behavior: Questions and evidence related to a complainant's prior sexual history or sexual behavior are not relevant and may not be asked or sought

Exceptions in two narrow circumstances

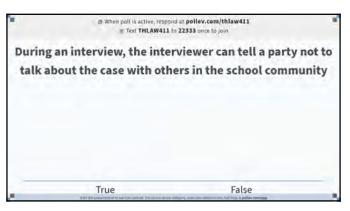
Thompson Horton

### "Rape Shield" Exceptions

- ➤ To show that someone other than the Respondent engaged in the alleged conduct
- ▶ Prior conduct between the parties to be used to show consent

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### Don't Tell...

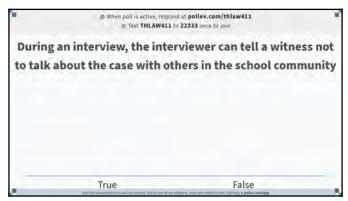
- ➤ Gag orders are not allowed in the Title IX process
- ➤ You can express the need to maintain confidentiality



— Horton

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-



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# **Retaliation Warning**

- ► Investigators can (and should) warn parties and witnesses of risks that sharing information could lead to retaliation
- ► Also inform parties and witnesses that they should report if they feel they are retaliated against

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# **Closing Interviews**

- Ask "anything else"
- Consider allowing parents/guardians and/or advisor to ask questions
- Ask for questions, including about process
- $\blacktriangleright$  Always discuss retaliation both against them and against the other party
- Explain next steps
- Ask the witness to reach out if they think of anything else later

Thompson Horton

# After the Interview Finalize your notes as soon as possible Assess whether to update the investigation plan with other witnesses or evidence identified during the interview Gather any remaining evidence that is relevant to the allegations Assess whether any factual or chronological gaps exist and, if so, complete additional interviews and/or evidence collection Thompson

**Uncooperative Witnesses** 

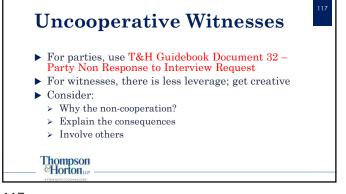
► What if a party or witness refuses to show up?

► Cannot make a decision solely based on a party's non-cooperation

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Remember...

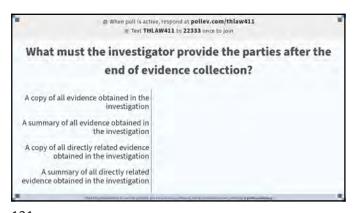
Presumption that respondent is not responsible

Thompson Horton

117 118



"Fill In the Gaps"
Are there any gaps in your chronology of events?
Is there any evidence missing?
Did you obtain all the documents and information the parties and witnesses referenced?
Are there any follow-up questions you need to ask the parties or witnesses?
Is there anything else you need to track down to prepare a thorough investigation report that will allow the Decisionmaker to reach a reliable determination?





# 7. Compiling and sharing the DRE • "Directly related evidence" is not defined in the rules • Statements, notes of interviews, and other types of evidence collected in the investigation are likely covered Thompson Horton

Directly Related Evidence

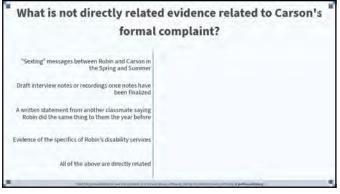
Even evidence the educational institution doesn't think it will use

The parties must be given at least 10 days to review all the evidence and submit written responses about the evidence to the investigator

The investigator must consider the responses when writing the investigative report

Use T&H Guidebook Document 37 – Notice of Right to Review and Respond to DRE

123 124



Does DRE include...??

Evidence subject to legal privilege

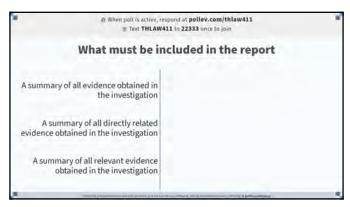
Evidence related to a complainant's past sexual history not related to:

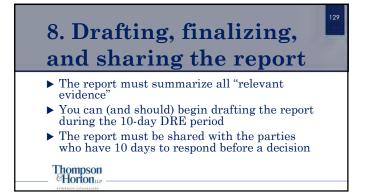
1. The evidence is offered to prove someone other than the respondent committed the alleged sexual harassment
2. The evidence relates to the sexual behavior between the complainant and respondent and is offered to prove consent

Thompson

Hortonup



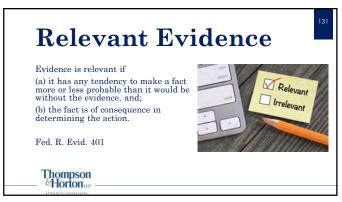


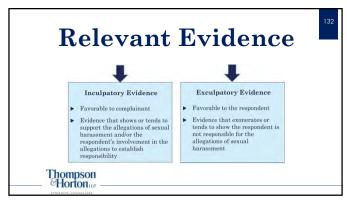


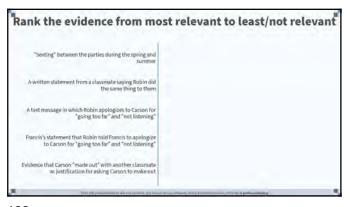
Investigation Report

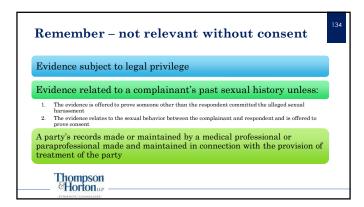
Summarizes the relevant evidence
Different from directly related evidence shared in the previous step
Use T&H Guidebook Document 38
Investigative Report Template
Thompson

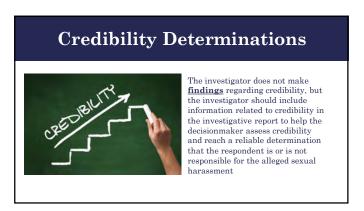
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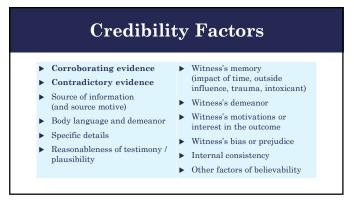






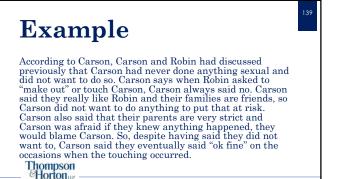


135 136



Example

The parties do not dispute that in the Spring semester of 2022 and during the first weeks of the academic year in August 2022, Robin touched Carson for purposes of sexual gratification on three occasions. The main dispute is whether that conduct was consensual.



Finalize the Report

After the 10 day DRE review period, consider and address any responses to DRE in the report

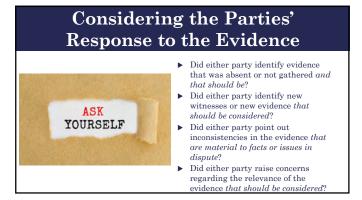
▶ The report does not reach a decision/determination, that is the decision-maker's role

► The educational institution must share the final report with both parties and their advisors (Use T&H Guidebook Document 39 – Notice to Parties to Review Investigative

► Both parties must be given at least 10 days to review and respond before a final decision

Thompson Horton

139 140



Investigator Tips

Dos

Don'ts

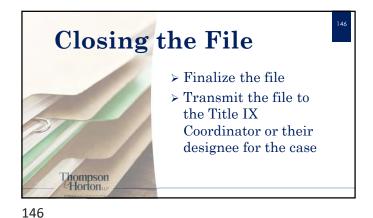
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**Notice of Allegations** 

On [dates 6-8 weeks ago] during math class, Remi Respondent engaged in unwelcome sexbased conduct toward Cary Complainant, including sexual flirtation and advances, propositions or requests for sexual activity, verbal abuse of a sexual nature, and suggestive comments, even after the Complainant asked the Respondent to stop.

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# Notice of Allegations

The conduct alleged, if true, could be unwelcome conduct determined by a reasonable person to be so severe, pervasive, and objectively offensive that it effectively denies a person equal access to the education program or activity.

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**Brainstorm** 

► What witnesses can you interview? What questions will you ask.

► What evidence can you seek and how will you obtain it?

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### **CP Interview**

- ▶ Remi would point at Cary's backside and make a round gesture like a butt.
- Would drop pencils say "bend over" almost every day, then stare at Cary's backside
- On one occasion, Remi grabbed Cary's waist from behind with both hands, pulled Cary toward them to where their bodies were touching and then touched Cary's behind.

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### **CP Interview**

- ▶ Remi would comment that they wanted to "break your back" to Cary and make gestures like sexual thrusting
- ▶ Whenever Cary would yawn Remi would make comments about "giving head"

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### **CP Interview**

- ▶ Wei Witness sat next to Remi Respondent in class.
- ▶ Wynn Witness sits next to Cary.

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# **CP Interview**

- ► Cary says that the conduct occurred in Teacher Thompson's class.
- Cary reported an initial incident to Teacher Thompson, who said they would talk to Remi. Because nothing stopped, Cary didn't report again.

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# **Brainstorm**

- ▶ How will you revise your investigation plan
- ▶ Who will you interview other than the
- ▶ What questions will you ask witnesses?

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### Wei Witness Interview

Wei and Remi are close friends.

Wei only saw one interaction of a sexual nature between Cary and Remi, when they kissed during the first few days of the academic year. Wei says that both parties did it willingly.

After the interview, Wei's parent called to say they didn't think Wei was telling all they knew, but that when they asked Wei the same questions the night before Wei said the same thing as in the interview.

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# Wynn Witness Interview

- ▶ Wynn and Cary are friends.
- Wynn reported hearing jokes and comments like those Cary reported from Remi and other students in the class (Robin and Ryan)
- Teacher Thompson sees it sometimes and tells the kids to stop
- Wynn did not see Remi touch Cary on the behind, but Cary told Wynn about it right after it happened. Cary seemed stunned and was tearful when reporting it to Wynn.
- Wynn denied that Cary ever kissed Remi.

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### **Teacher Thompson Interview**



- ▶ Thought that Remi and Cary were dating because they always seemed to be flirting.
- Cary did report once that Remi had made an inappropriate joke. Teacher Thompson spoke to Remi and told them to stop. Cary didn't report anything further.
- Teacher Thompson denied seeing or hearing inappropriate comments or touching.

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### **Brainstorm**

▶ What questions do you have for the Respondent?

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# **RP Interview**



- Remi said at the start of the academic year, they and Cary were best friends and Remi thought they were going to be something more because they flirted a lot. They would tell jokes and talk a lot.
- They kissed early on but then when Remi asked Cary out, Cary said no.
- When Cary started dating someone else, Cary started acting weird toward Remi.

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# **RP Interview**



- ▶ Remi denies making the comments or touching Cary other than jokes that a bunch of kids in the class would make ("break your back")
- ▶ Remi said it was the "step on a crack, break your mother's back" type of joke

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# **Brainstorm**



▶ What follow-up questions do you have for the Complainant?

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# CP Interview (#2)

- ► CP denies kissing Cary
- ► Cary acknowledges that Remi asked Cary out early on and Cary said no
- ► Cary acknowledges maybe changing toward Remi after starting to date someone else because their new significant other was the jealous type

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### **Directly Related Evidence**



▶ What directly related evidence must you share in this case?

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# **Investigation Report**



- ▶ Assume there are no responses to the directly related evidence
- ▶ What are the issues in dispute in this
- ▶ What evidence is relevant?

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